VALLEY | CITIES
Behavioral Healthcare
COMPASSION. CONNECTION. COMMUNITY.

Electronic Communication Consent

Email and text messaging allows Valley Cities providers to exchange information efficiently for the benefit of our clients. At the same time, we recognize that email and text messaging are not a completely secure means of communication because these messages can be addressed to the wrong person or accessed improperly while in storage or during transmission.

When we send you an email, or you send us an email, the information that is sent is not encrypted. This means a third party may be able to access the information and read it since it is transmitted over the Internet. In addition, once the email is received by you, someone may be able to access your email account and read it.

You are not required to authorize the use of email and/or text messaging and a decision not to sign this authorization will not affect your health care in any way.

If you prefer not to authorize the use of email and/or text messaging we will continue to use U.S. Mail or telephone to communicate with you.

If you would like us to send you email and/or text messages that contains your health information, including scheduling reminders or communication, please complete and sign this consent.

I understand that this form of communication is NOT to be used for urgent or emergent situations. Anything that requires an immediate response from Valley Cities must be communicated by phone or in person.

I consent to the following form(s) of electronic communication:

☐ Text messages to myself (must be age 13+)

☐ Email communication to myself (must be age 13+)

☐ Text messages to my legal guardian or representative (specify name below)

☐ Email communication to my legal guardian or representative (specify name below)

☐ I DO NOT consent to any form of electronic communication (email or texts).

_____   _____
Signature of Client   Legal Guardian or Representative Name (if applicable)

_____
Printed Name

_____
Date